



## VEHICLE NOISE QUESTIONNAIRE

Please take a few minutes to complete this form to the best of your ability so we may serve you better. Bring it with you to your scheduled appointment or place it in the drop box envelope with your keys for a night drop off. Thank you.

Customer Name: \_\_\_\_\_ Radio code: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone No: \_\_\_\_\_  Call  Text Phone No: \_\_\_\_\_  Call  Text

Vehicle Year, Make & Model: \_\_\_\_\_ Mileage(optional): \_\_\_\_\_

Does your vehicle have wheel locks? If so, Key location: \_\_\_\_\_

*\*\*Please check all applicable boxes and fully describe the condition that applies to your vehicle.*

The vehicle is making a noise(s) and it sounds like this:  Bump  Rattle  Boom  Whine  Buzz  
 Clunk  Squeak  Squeal  Click  Hum  Growl  Hiss  Grind  Knock  Chirp  
 Other (please describe) \_\_\_\_\_

The vehicle has a vibration and it sounds like this:  Buzz  Rattle  Growl  Resonating  
 Other (please describe) \_\_\_\_\_

The noise or vibration is felt from this part of the car:

Drivers side front  Drivers side rear  Passenger side front  Passenger side rear

Inside the car, front  Inside the car, rear  Under the car, front  Under the car, rear

It occurs at:  Idle  Light acceleration  Medium acceleration  Heavy acceleration  mph \_\_\_\_\_

It occurs:  Turning to the right  Turning to the left  Turning left or right  While braking

It happens:  All the time  Once a day  Once a month

The last time it occurred \_\_\_\_\_

Other (please describe) \_\_\_\_\_

Engine temperature:  Cold  Normal operating temperature  Hot

Outside temperature: \_\_\_\_\_

AC was on?  Yes  No Towing a trailer?  Yes  No Windows down?  Yes  No

Other (please describe) \_\_\_\_\_

Is it getting worse?  Yes  No

Additional Comments: \_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date